

Application for Health Coverage

State of Tennessee · Department of Finance and Administration

Return applications to:

801 Pine Street, Chattanooga TN 37402

AccessTN is administered by BlueCross BlueShield of Tennessee, Inc. - an Independent Licensee of the BlueCross BlueShield Association

See www.AccessTN.gov or call 1-866-636-0080 toll-free with questions or for help with this application. **Complete all sections in blue or black ink or type and sign.** Mail this Application for Health Coverage to the above address, or fax it toll-free to 1-866-636-0161. You should keep a copy of this application and all supporting papers. AccessTN will not return copies. We may request additional information. Missing or incomplete information will delay your enrollment.

Important – You do not have to fill this out by yourself! Help is available.

If you need someone to fill out this application with you or for you, call us toll-free at 1-866-636-0080. Try to have your basic medical & medicine information with you when you call.

□ Check here if you are applying for coverage now but want help paying your premiums when possible. Persons with a family income of \$75,000 or less a year may qualify, as funds are available. See the Premium Assistance Notice enclosed. That Notice is the only paper you need to send now if you want to wait for financial help to join.

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|---|---|--|---|---|------------|-----------------------|--|
| Section A - Your Applicant Information AccessTN is all individual coverage | | | | | | | |
| Last Name | First Name | MI | Gender □ Female □ Male | Date of Birth (mm/dd/yy) | | cial Security Number | |
| Home Address (attach 2 copies to prove residency- can be driver's license, utility bill, etc.) | | City | | State | | Zip Code | |
| TN resident for at least six months? \(\text{Yes} \) No How long have you lived address: | | | this address? If less than six months, list prior | | | | |
| Mailing Address (if different from home address) | | City | | State | | Zip Code | |
| Home Phone, with area code Work Phone, with area code Cell Phone () | | | | | | | |
| () | () | | Email Address | | | | |
| State and # of most recent | US Citizen | ∕es □ No | Primary la | Primary language (optional) 🗅 English | | | |
| Driver's License: Eligible Immigrant attach papers to prove your ir | | | es ☐ No If yes, gration status. | □ Spanish □ Other | | | |
| Marital Status Racial/ Ethnic Heritage (for Title | | | le VI purposes) 🚨 As | VI purposes) ☐ Asian ☐ Black/African American | | | |
| ☐ Married ☐ Single | ☐ Hispanic/Latino | ☐ Nat | tive American/Alaska | Native 🗆 Na | ative Hawa | iian/Pacific Islander | |
| ☐ Divorced ☐ Widowed | ☐ Widowed ☐ White/Caucasian ☐ Mixed Ethnicity/Other | | | | | | |
| Have you ever been in AccessTN? ☐ Yes ☐ No Have you ever been on TennCare? ☐ Yes ☐ No | | | | | | | |
| Section B - Benefit Plan Section C - Required Premium Information | | | | | | | |
| All coverage begins on th | Height | Height Weight | | | | | |
| Choose your benefit plan- s | Have you used | Have you used tobacco products during the past 6 months? | | | | | |
| online at <u>www.AccessTN.go</u> | | □ Yes □ No | | | | | |
| □ \$1,000 deductible – Plan One: Premium assistance is | | | | | | | |

You will be billed if approved. You can estimate your

premium using the premium tables in the AccessTN application

information booklet. Note: Application must be approved and processed by the 15th of the month to begin coverage

the 1st day of next month.

available for Plan One only, subject to a waiting list.

Qualifies for use with a health savings account (HSA)

□ \$3,000 deductible – Plan Two

□ \$5,000 deductible - Plan Three

Section D – Check the way you are showing you are uninsurable (you only need one)

AccessTN eligibility requires that you show you are uninsurable, meaning you cannot get insurance because of health reasons.

Check one of the 3 boxes below to tell us how you are showing you are uninsurable.

☐ 1. Two Insurance Company Denials of Coverage Due to Health Reasons

Within the last 6 months, were you denied individual health insurance coverage by <u>two</u> different companies due to any health reason? If yes, you must attach copies of insurance denial letters.

A letter from an insurance agent is not sufficient; it must be an official letter from the insurance company. This method to qualify does not require a doctor's statement and can be based on any health condition.

☐ 2. Medical Underwriting by AccessTN (requires a \$75.00 fee to be paid with this application).

If you mark this box, we will review your health history from Section H to see if you qualify. This method will require at least a week longer to process than methods #1 or #3. This method requires a separate fee. The fee is non-refundable regardless of the outcome of underwriting. Payment must be by cashier's check or money order for \$75.00, payable to Fort Dearborn Life Insurance Company.

This way to qualify can be based upon any health condition or combination of conditions. It does not have to be one of our 55 listed presumptive medical conditions used in method 3 below. A doctor's statement is not required for medical underwriting, but will be considered if attached. If AccessTN requests medical records in addition to your health history, you will be responsible for sending them to the underwriter.

□ 3. You have one of our listed Presumptive Medical Conditions, with Physician's Statement or Letter

This way is based upon **specific health conditions** and requires a doctor's statement. Within the last three years, have you had any treatment, diagnosis, or medical advice for any of the medical conditions listed on the **Attending Physician's Statement**? If yes, attach the statement from your doctor.

A copy of the Attending Physician's Statement can be found at www.AccessTN.gov and one is in your application packet. Or you can attach a letter from your doctor telling us the diagnosis and billing code. If you have a medical condition that is not listed, you can still use methods 1 or 2 above that do not require a doctor's statement.

Section E - Pick the eligibility category you are applying for (choose one)

Check either box 1 or 2 below to pick the category that fits your circumstances.

1. Regular AccessTN – if you will have been uninsured 3 months or more when this coverage begins This coverage will have a pre-existing conditions waiting period,* but also has lower rates than Portability.

To be eligible to participate in regular AccessTN coverage, you must:

- Not be eligible to join employer-sponsored health insurance when you apply, except for CoverTN
- Not have been enrolled in other health insurance coverage, including CoverTN, within the last 3
 months (see information on page 3 about what counts as other health insurance)

*See plan materials or www.AccessTN.gov for more detail, including terms of pre-existing conditions period. The pre-existing conditions period for 2009 coverage is 6 months, during which medical services for pre-existing conditions are paid as a 50% benefit. (Pharmacy is NOT subject to pre-existing conditions provision.)

2. Portability – if you are applying within 63 days of your most recent qualifying coverage This category has a higher premium than regular AccessTN coverage but has no required period without

insurance ("go-bare" period) and no pre-existing conditions waiting period.

To be eligible for Portability coverage, you do not have to go without insurance for 3 months. You must:

- Apply within 63 days of the end of your TennCare OR
- Apply within 63 days of finishing your COBRA or other group continuation coverage OR
- Apply within 63 days of the end of other qualifying group coverage if no COBRA available.

You still have to show that you are uninsurable according to Section D, and meet all eligibility criteria. Portability requires 18 months of prior coverage. If coming from a group health plan, you must exhaust COBRA coverage to enroll in the Portability category. You may apply before the end of prior coverage. Portability is not available to those terminating an individual health policy. See plan materials or www.AccessTN.gov for more detail.

Section F - Other Insurance Coverage Are you employed? ☐ Yes □ No If no, when were you last employed? __ If yes, how are you employed? ☐ Full-time □ Contract worker □ Temporary ☐ Part-time Please complete the following for your current or most recent employer (if self-employed, say that) Name of Employer Street Address City State Zip Code Does this employer offer group health insurance other than Cover TN? ☐ Yes □ No If this employer has a group health plan and you are not covered, please tell why: ____ Note: You can still qualify for AccessTN if you have certain other kinds of coverage, including: long-term care policies • nursing home coverage • cancer or disease-specific coverage accident or disability only coverage • liability insurance, including medical payments in an auto policy "fixed indemnity"- the type of insurance that pays you a set dollar amount if certain events happen, like a plan that pays you \$250 for each day you spend in the hospital If your coverage is **not** one of these, please tell us in the boxes below what you can about your coverage. Are you eligible for Medicare now? ☐ Yes ☐ No Have you applied for Disability benefits? ☐ Yes ☐ No Are you covered now or have you been covered by any other insurance (including Medicare or TennCare) in the last 3 months? □ No If No, go on to sections G & H. ☐ Yes If Yes, you can apply before your other plan ends to avoid a break in coverage. Just tell us below what you can about any other health coverage you have had in the last 3 months. (You may attach a copy of the face pages of the policy, but doing so is **not required** unless we ask.) If you don't know the Policy # or other part of the requested information, just write "I don't know" in that box. **Type of Policy:** ☐ Individual ☐ Group ☐ Medicare ☐ TennCare ☐ COBRA ☐ Group Continuation ☐ If another type or you don't know, tell us what you can about the coverage: ______ Primary Policy Holder SSN or ID # of Policyholder Name of Insurance Company Policy # Group # Ending Date of Coverage Reason Coverage Ended Beginning Date of Coverage If a Group or COBRA or group continuation Policy, provide name of employer If you marked group above, were you eligible for: COBRA ☐ Yes ☐ No Group Continuation ☐ Yes ☐ No If yes, provide the Begin Date_____ and End Date_____ of coverage. If no, why?

If the policy is individual coverage and excludes a major body system like the heart, please describe the restriction:

Note: The exclusion must be based on your personal medical history and must be a permanent exclusion of a whole body system. See the first column of the Attending Physician Statement for other examples. Please attach a copy of the exclusion to this application.

Section G - Protected Health Information and Authorization

This section describes how AccessTN may use your personal information. Please read it carefully.

Protected Health Information (PHI) means facts and records about your health. PHI may include claims records, correspondence, medical records, billing statements, diagnostic imaging reports, laboratory reports, dental records, or hospital records (including nursing records and progress notes). It also includes facts like your address and date of birth. Federal and state laws protect the privacy of your health facts. Except as allowed by state and federal law, including for your medical treatment and AccessTN operations, privacy rules say AccessTN or your health providers can't give others information about you unless you give permission.

By signing this paper at Section J, you are giving your authorization for your providers or employers or others you name in this application to provide information to AccessTN about you as part of your health plan enrollment or coverage. This includes TennCare if you were ever enrolled in TennCare.

Your signature on this application at Section J authorizes disclosure to and use by AccessTN, its contractors, or agents, of information on your health insurance coverage, health insurance applications, medical claims, TennCare or other Medicaid eligibility, and medical record information about you for any lawful purpose, including use by AccessTN to:

- a) determine eligibility for coverage;
- b) preauthorize or process claims for benefits;
- c) perform case management, including utilization or quality assurance reviews; or
- d) conduct an audit or investigate allegations of fraud.

Your signature at Section J authorizes any physician, health-care provider, hospital, health plan, insurance company, reinsurance company, or any insurance information bureau to disclose your health information to AccessTN, its contractors, agents, or representatives. This authorization includes the disclosure to and use by AccessTN of the following information, if any:

- a) records of alcohol or chemical dependency and my treatment for those conditions;
- b) records of any mental health treatment, excluding psychotherapy notes;
- c) records of my treatment for HIV/AIDS;
- d) records of genetic testing regarding any medical condition listed on this application IF you are using that genetic condition as a basis for medical eligibility or for care management of that condition.

AccessTN contractors include BlueCross BlueShield of Tennessee, Fort Dearborn Life Insurance Company, Health Assist of Tennessee, Patient Services Inc., Shared Health, Inc. and may include others. These contractors may change but all AccessTN contracts require them to keep your health facts private as required by State and federal rules.

You understand that your health facts, including personal and treatment information, may be maintained in an electronic clinical record that your medical providers or our operations may view through secure, encrypted internet access if they are approved to use the Shared Health Clinical Health Record® (CHR). This and other secure internet services may be used in your medical treatment or in our operations. Unauthorized users are not permitted to see this information. You understand you have a right to request that your health facts not be viewable in the CHR by signing an "opt-out" form. You may request more information or an opt-out form for the CHR at any time from the Plan Administrator by calling 1-866-636-0080.

Your authorization takes effect on the date you sign this application (Section J) and remains in effect for twelve (12) months thereafter, and if you are enrolled in AccessTN, for the duration of your AccessTN coverage, plus twelve (12) months, or for the duration of any medical claim, whichever is longer. A photocopy of this authorization is as valid as the original. You understand you may request a copy of your authorization pages. You may cancel this authorization at any time by sending a written request to AccessTN. Your cancellation of this authorization will not affect any action AccessTN took before it received your request, and will not affect its use of your PHI for AccessTN health care operations. If you do not revoke this authorization, it will automatically expire twelve (12) months after termination of your coverage with AccessTN unless you have a claim pending as above.

Federal law requires AccessTN to tell you, and you understand, that if the person or organization you authorize to receive your information is not a health plan or medical provider, state and federal privacy rules may no longer protect it. Alcohol and drug abuse records are protected against re-disclosure by special federal confidentiality rules (42 CFR, Part 2). Those regulations prohibit re-disclosure of alcohol and drug abuse record information without specific written authorization.

Section H - Health History

Please answer the following questions to the best of your knowledge. This will help AccessTN plan for your health care. (A five year time period is used to help identify more of your needs for care management.) This health questionnaire can be updated after the application is sent by mailing any changes to **AccessTN**, **c/o BCBST**, **801 Pine Street**, **Chattanooga TN 37402**. Also, if you request that we evaluate your insurability, we will use this health history for medical underwriting. But we need your health history either way.

Please be sure to complete all questions. Missing or incomplete applications will delay your enrollment.

| Applicant Name | ame Date of Birth Height | | Weight | | |
|---|-----------------------------|---------------|--------|--------|--|
| Have you used tobacco products during the past 6 months? ☐ Yes ☐ No How Long? | | | How C | Often? | |
| ☐ Cigarettes ☐ Chewing tobacco ☐ Pi | pe 🖵 Cigars | | | | |
| Have you gained or lost more than ten pour | nds in the last year? | If yes, how m | uch? | | |
| ☐ Yes ☐ No If yes, ☐ G | Sained weight 🚨 Lost weight | | | | |
| If yes, tell the cause of the weight gain/loss | if you know: | | | | |
| | | | | | |
| Within the past five years, have you been counseled by, or consulted a medical provider or received treatment for any of the following? If you answer "yes" to any of the questions below, please list any facts that you remember, such as your doctor's name or date of treatment, in the space provided. | | | | | |
| Heart disease or disorder? | | | ☐ Yes | □ No | |
| 2. Ulcers, stomach or digestive system dis | | □ Yes | □ No | | |
| 3. Urinary or kidney disorder, or gynecological problem? | | | | □ No | |
| 4. Diabetes, connective tissue, pituitary, the | ? | □Yes | □ No | | |
| 5. Allergies, asthma, or other respiratory s | | ☐ Yes | □ No | | |
| 6. Arthritis, fibromyalgia, back/neck, joint/t | ☐ Yes | □ No | | | |
| 7. Brain disorder, aneurysm, paralysis headaches, multiple sclerosis, or other | □ Yes | □ No | | | |
| 8. Cancer, tumor, or abnormal growth? | | □ Yes | □ No | | |
| 9. Eye or ear disorder? | | | | □ No | |
| 10. Depression, psychological disorder, or mental illness? | | | | □ No | |
| 11. Organ or other type of transplant or implant (including breast implants)? | | | | □ No | |
| 12. Any other injury, surgery, illness or treatment for any condition not already listed; or been recommended to have a test or surgery which was not performed for any reason? | | | | □No | |

Section H - Health History (continued)

| In the past five years, have you been treated for alcoholism or chemical dependency; or joined any organization for alcoholism or chemical dependency; used illegal drugs; or been advised by a health care professional to reduce the use of alcohol or illegal drugs? If yes, please explain: | □ Yes | □No |
|---|-------|------|
| In the past five years, have you sustained an injury as a result of an auto or work-related accident? If yes, please explain: | ☐ Yes | □ No |
| In the past five years, have you been treated by a medical professional as having HIV/AIDS? We are NOT seeking HIV test results. | ☐ Yes | □ No |
| Are you currently pregnant? If Yes, please indicate your due date: | □Yes | □No |
| This is extra space if you need to write more on any question, or for other information: | | |

Prescription History - If you are taking medication or were prescribed any medication during the past three years, please list it below. Tell us what you can in the space below about when you took it (for example, "three years ago" or "taking now"), what dosage if you know, and what medical condition is being treated by each medication if known.

Attach additional pages as needed. Print your name on, then sign and date any additional pages.

| Name of drug | Condition drug prescribed for | Dosage & frequency of medication | Date(s) medication taken | Name and city of prescribing provider |
|--------------|-------------------------------|----------------------------------|--------------------------|---------------------------------------|
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Section I - Statement of Understanding and Affirmation

Please be sure to read this section carefully. It contains important terms of your coverage. By your signature at Section J, you are expressly affirming the following statements:

- I am applying to Access Tennessee (AccessTN) a non-profit entity of the State of Tennessee, for an individual policy of medical, surgical, prescription, and hospital insurance. I understand that this health plan will be partially supported by the State of Tennessee and possibly in the future by federal funding. I understand that I do not have to sign this form. However, I understand if I do not complete and sign this form, or if I take back my permission in Section G, AccessTN may deny my eligibility. Incomplete or unsigned forms may be returned. If I submit an Application for State Premium Assistance, it is incorporated by reference in its entirety as an attachment to this application, as are any attached documents. I affirm by my signature below that I have read and understand these provisions, and that my answers on this application are complete and correct to the best of my knowledge. I understand that benefits, premium assistance, and care management guidelines are subject to change for all AccessTN plans by its Board of Directors (Board).
- I AFFIRM THAT THE INFORMATION PROVIDED ON THIS APPLICATION IS CORRECT UPON PENALTY OF CRIMINAL OR CIVIL PROSECUTION. I understand there are penalties for not providing correct information, for allowing someone else to use my benefits, and for other acts of fraud. I understand my duty to inform AccessTN in a timely manner about changes in my work, income, or access to other insurance. I understand computer cross-checking with other state or federal agencies may be used to verify my information, and I will cooperate with requests for additional information. I can report suspected fraud and abuse by calling toll-free 1-866-795-1977 or by calling (615) 253-9955.
- I AFFIRM THAT NEITHER MY EMPLOYER(S) OR MY MEDICAL PROVIDER(S) HAVE PAID, NOR WILL THEY PAY FOR OR REIMBURSE MY PREMIUMS, except according to guidelines set by the Board and which may be changed from time to time. See guidelines for foundations or others. I understand that, apart from premium assistance, there are currently no restrictions on assistance I may receive from any source for my AccessTN deductibles, coinsurance, and copayments, subject to change by the Board. I will disclose any assistance with my AccessTN premiums I receive from any other person or organization, including my medical providers. I know I can check www.AccessTN.gov or call AccessTN member services at 1-866-636-0080 to get the most current guidelines and member materials.
- If this application contains material misstatements or omissions, I understand that AccessTN may do any or all of the following within two years from the date the policy was issued:
 - a) cancel the agreement as though it was never effective and refund premiums, less any claims paid;
 - b) deny benefits under the pre-existing conditions period and recover claims paid; or
 - c) take any other action available to it by law.

This time limit does not apply to fraudulent misstatements. My application is part of any policy issued by AccessTN. I understand the State Office of Inspector General (OIG) investigates for fraud in AccessTN. This provision also applies to my on-going duty to timely inform AccessTN about changes in my eligibility for benefits or premium assistance, and I will cooperate with any investigation conducted on behalf of AccessTN.

- I understand that a pre-existing condition includes any condition which, during a period six months immediately preceding the effective date of my coverage, had manifested itself in such a manner as would cause an ordinarily prudent person to seek diagnosis, care or treatment or for which medical advice, care, or treatment was recommended or received as to such condition. I understand the most current information about the pre-existing conditions waiting period is available at www.AccessTN.gov or 1-866-636-0080 toll free.
- I understand and agree, if I am granted AccessTN coverage, that, as approved by its Board and as permitted by law, AccessTN may vary deductibles, coinsurance, or treatment levels of its health plans for medical conditions according to criteria which it may establish, by severity of condition, by enrollee category or enrollee income level, or by other reasonable criteria. I understand and agree that AccessTN may vary benefit level according to clinical criteria, by level of enrollee compliance with AccessTN care management, health incentives, or by other Plan guidelines. I agree to cooperate with and adhere to AccessTN health promotion and disease prevention, including specifically AccessTN care management guidelines as periodically established by the Board. I agree that if I fail to comply with AccessTN care management guidelines, my AccessTN coverage may be affected, including but not limited to reduction or elimination of any incentive discount or premium assistance I may be receiving, and including reduction of my insurance coverage. I agree that for this and all purposes related to my coverage, written notice mailed to my most recent address of record with AccessTN counts as notice to me, according to quidelines established by the Board.
- I understand that my coverage will become effective on the first day of the month, based on the notice of the Plan Administrator that I have been approved. I understand that no coverage will be in effect until my application has been approved by AccessTN and the full correct initial premium is paid and processed, according to AccessTN policies and procedures. If I am not approved for coverage or if I do not pay my premium, AccessTN shall have no obligation to insure me.

Section I - Statement of Understanding and Affirmation (continued)

- For each successive month of coverage, I understand that my premium must be received by the Plan Administrator on or before the due date. If I arrange for automatic payment by bank draft or by credit or debit charge, such transaction will be made according to the schedule provided by the Plan Administrator, and may be before the due date. I shall have a grace period of thirty-one (31) days from the due date, inclusive. However, I UNDERSTAND THAT MY BENEFIT ELGIBLITY MAY BE SUSPENDED BEGINNING THE FIRST DAY OF ANY MONTH IF THE PLAN ADMINISTRATOR HAS NOT RECEIVED AND CREDITED COLLECTED FUNDS TO MY ACCESSTN ACCOUNT BY THE DUE DATE, AND SHALL REMAIN SUSPENDED DURING MY GRACE PERIOD UNTIL SUCH FUNDS ARE RECEIVED AND PROCESSED. I UNDERSTAND THAT MY COVERAGE WILL BE TERMINATED AT THE END OF THE THIRTY-ONE (31) DAY GRACE PERIOD IF MY PAYMENT IS NOT RECEIVED AND PROCESSED. My coverage will also be terminated at the end of the thirty-one (31) day grace period if my check or other payment is disallowed by my financial institution without such payment funds being collected by the Plan Administrator. Any payments or termination, including a waiting period to reapply for coverage shall be subject to the policies of AccessTN. I understand that my thirty-one (31) day grace period does not begin on the date I receive notice, but shall begin on the due date according to the above schedule as set by AccessTN. I UNDERSTAND THAT ANY ACCESSTN MEMBER TERMINATED FOR NONPAYMENT MUST WAIT ONE YEAR BEFORE BEING ELIGIBLE TO RE-APPLY, EXCEPT AS DEFINED BY ACCESSTN, IN A MANNER CONSISTENT WITH LAW.
- AccessTN does not support any practice that excludes participation in programs or denies program benefits on the basis of
 race, sex, religion, color, national or ethnic origin, age, disability, or military service. If you have a complaint involving
 discrimination, please call 1-800-253-9981 or (615)741-4517.
- I understand that I have the right to appeal an enrollment decision. I can appeal through the AccessTN grievance process by calling 1-866-636-0080 and requesting for the Plan Administrator to send me an appeal form.

Section J – Applicant Signature

Your signature applies to the entire application and to any attachments. It expressly applies to Section G "Protected Health Information" and to Section I "Statement of Understanding and Affirmation."

Be sure to read them. ("attachments" above specifically includes the Application for State Premium Assistance, if any)

Applicant's Signature in ink (or by legal guardian or conservator if applicant not legally competent)

Date

If signed by applicant, nothing is required in this block. If signed by legal guardian or conservator for the applicant, please print name, address, and phone number here.

Section K – Fill out this section if someone helped you or can help us with this application.

To the Applicant: YOU are responsible for information in your application and are signing above that it is correct. You only need to fill out this part if a friend, family member, or other person helped you complete this application.

| Tod only fleed to fill out this part if a mend, farm | y member, or other pe | rison helped you complete t | піз арріїсацоп. | | |
|--|--|-------------------------------|---|--|--|
| Helper Name | Organization, Company, or Relationship | | Phone | | |
| Helper Address | City | City State Zip Code | | | |
| Also fill out and sign below if you give us your OK to talk to the helper above or to your family or friend about your health facts in this paper. Tell us their names and phone numbers. | | | | | |
| (Optional) If it is OK for us to talk about your hea | alth facts and applicati | on to the people checked he | ere, sign in the box below: | | |
| ☐ the helper or organization named above friends, etc and how to contact them) | ☐ the additional | persons listed (tell us their | names, who they are - family, | | |
| See sections G & J that allow us to contact your | medical providers. Yo | ou only need to list non-medi | cal people here. | | |
| Applicant's Signature goes here if OK for Access | | • | Date here if signing on a day different than in section J | | |